[illegible] 2538 [illegible] 201 [illegible] (Questionnaire) [illegible] 3 [illegible] (percentage) [illegible] (Mean) [illegible] (Standard deviation) [illegible] 0.05 [illegible] (Chi-Square) [illegible] (Cramer's V cofficient)

[illegible] 20-40 [illegible] 5 [illegible] 3,000 [illegible] 1-3 [illegible]

[illegible] -12 [illegible]

[illegible]